

RESOURCE GUIDE



Office of
Mental Health



Madison County

This resource guide includes information about where you can find help in your local community. All the programs and services listed below allow you to self-refer and some may offer walk-in appointments.

Crisis Services & Support

Mobile Crisis (Madison County Mental Health)

Number to call in moments of mental health crisis.
(315) 366-2327 (option #1), Mon-Fri 8 am-4 pm.
Crisis team can respond to your home or in the community if necessary. Emergency clinic walk-ins also available during business hours if necessary.

Helio Health Crisis Stabilization Center

Crisis center open 24/7.
329 N. Salina St, Syracuse, NY 13203
(315) 471-1564
Services include crisis support, psych consultation, peer support, med management, safety planning, and referrals.

Mobile Crisis (Liberty Resources)

Number to call in moments of mental health crisis.
(315) 251-0800
Crisis team can respond to your home or in the community if necessary.
Hours: Mon-Fri 5 pm-midnight, Sat/Sun 6 am-midnight.

Liberty Resources Crisis Respite Beds

Crisis respite beds for short-term stays.
(315) 280-0394
Call anytime for more information or to self-refer. If accepted, a bed will be available in 2-8 hours. You will be told where to go.

Mental Health Treatment & Rehabilitation

Madison County Mental Health

Outpatient clinic with walk-in capability and crisis services.
138 N. Court St, Veterans Bldg, Wampsville, NY 13163
(315) 366-2327
Call or walk-in anytime Mon-Thurs, 8:30 am-3 pm. Alternative appointment times available.

Liberty Resources Outpatient Mental Health Clinic

Outpatient clinic.
218 Liberty St, Oneida, NY 13421
(315) 363-0048
Hours: Mon-Thurs 8 am-7 pm, Fri 8 am-5 pm
Call to inquire about intake.

Family Counseling Services

Outpatient clinic.
201 Cedar St, Oneida, NY 13421
(315) 280-0400
Hours: Monday—Friday, 8 am—5 pm. Call or walk-in to inquire about intake. Some same day appts available.

Helio Health Meadows Integrated Outpatient Clinic

Outpatient clinic with 24/7 walk-in capability.
329 N. Salina St, Syracuse, NY 13203
(315) 471-1564
Offers mental health and substance use services on a scheduled or walk-in basis.

Peer Support Services

Pathways Wellness Center

Peer-run community center for support and socialization.
1019 Northside Shopping Center, Oneida, NY 13421
(855) 387-3030

Hours: Monday—Friday, 8 am—4 pm. Call to learn more about supports and events being offered.

The Recovery Center (Helio Health)

Peer-run community center for support and socialization.
714 Hickory St, Syracuse, NY 13203
(315) 701-1518

Member Hours: Mon-Fri 9 am-7 pm, Sat 9 am-5 pm, Sun 10 am-4 pm **Non-Member Hours:** Wed 9 am-12 pm.

Helio Health Crisis Stabilization Center

Crisis center offers 24/7 peer support.
329 N. Salina St, Syracuse, NY 13203
(315) 471-1564

Call or walk-in anytime.

National Alliance on Mental Health (NAMI) Syracuse

Local chapter of nationwide organization.
917 Avery St, Syracuse, NY 13204
(315) 487-2085, namisyracuse@namisyracuse.org

Standard Hours: Mon-Fri 10 am-2 pm. Offers many free educational and support services.

Addiction or Substance Use Treatment and Support

Helio Health Crisis Stabilization Center

Crisis center offers 24/7 substance use services.
329 N. Salina St, Syracuse, NY 13203
(315) 471-1564
Call or walk-in anytime.

MATTERS Network

Substance use and peer support services.
(765)-MATTERS
Telehealth appointments available daily 11 am—11 pm.
They can prescribe or refer out to local outpatient resources.

Family Counseling Services

Outpatient clinic with integrated substance use services.
201 Cedar St, Oneida, NY 13421
(315) 280-0400

Hours: Monday—Friday, 8 am—5 pm. Call to inquire about services.

Alcoholics Anonymous (AA): (315) 463-5011

Narcotics Anonymous (NA): (315) 847-3842

Call 22/4 to inquire about groups being held in the Madison County area.

OASAS 24-Hour Hopeline: 1 (877)-8-HOPENY

Other Services

Madison County Department of Social Services

133 N. Court St, Building 1, Wampsville, NY 13163
(315) 366-2211
Hours: Monday—Friday, 8 am—4pm
Call **211** after hours.

Health Homes of Upstate New York (HHUNY)

Care management service provided by Circare.
(855) 613-7659
Eligibility is contingent on having two chronic conditions **OR** a single qualifying serious chronic condition (including schizophrenia and bipolar disorder).

Madison County Single Point of Access (SPOA)

County program for mental health, support, and housing.
(315) 366-2327
Call between 8 am and 4 pm Monday—Friday.
Program connects you to a variety of mental health resources. Even just calling can be very informative.

For more [Madison County mental health resources](#):

To find more mental health programs and services, visit our website at: www.omh.ny.gov



BeWell.ny.gov

